



Integrated Eligibility

Delivering Better Outcomes for Individuals, Families and Communities with GainwellAssist™



Advancing equitable access to health and human services (HHS) assistance programs is an important goal for every state. With disparate systems and siloed data, states can find it difficult to understand the totality of their recipients' needs. Individuals often experience challenges in finding programs for which they are eligible, and once determined, they can have difficulty completing the necessary applications to obtain the services they need today, as well as identifying paths to future self-sufficiency for themselves and their families.

Strategic modernization and improved interoperability of existing systems help agencies easily connect individuals and families with vital services and programs. Achieving eligibility and enrollment goals that eliminate participation gaps requires states to pursue a whole person approach based on integrated data.

Regardless of where a state is in its modernization journey, Gainwell is here to help. We have tools and modules to improve the user experience. We can reengineer and accelerate processes, and our analytics enhance decision making. We can also fully transform operations by building a configurable and extensible system with a modern technology stack.

Key Benefits

- Create a streamlined and seamless experience for recipients
- Increase efficiency, productivity and well-being for case workers and service navigators
- Improve outcomes through enhanced effectiveness of programs and services
- Reduce program and administrative costs
- Build and support paths for recipient self sufficiency

Demonstrated Results

Our integrated eligibility implementations have:

- Provided eligibility services to 7M+ individuals
- Issued \$670M+ in monthly benefits across Medicaid, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF) and other HHS programs
- Supported 26K state users, including case managers



Gainwell Technologies is the leading provider of digital and cloud-enabled solutions vital to the administration and operations of health and human services programs. With more than 50 years of proven experience, Gainwell has a reputation for service excellence and unparalleled industry expertise. We offer clients scalable and flexible solutions for their most complex challenges. These capabilities make us a trusted partner for organizations seeking reliability, innovation and transformational outcomes.



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