



# Easily meet HIPAA EDI requirements

Electronic Data Interchange as a Service



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provider of Medicaid services



~48M

Medicaid beneficiaries covered

## SaaS solution for enhanced ROI and adaptability

Medicaid agencies are preparing to update their EDI platforms — or replace them — in order to conform to new federal interoperability standards for state payer use.

In many cases, current EDI platforms won't support the CAQH Core IV and V requirements or next version of X12 when it is adopted, given the substantial system updates that will need to be made to accommodate mandate requirements. Agencies that can show that their existing systems aren't up to new demands will benefit from Centers for Medicare & Medicaid Services (CMS) paying for a new solution at a 90 percent match and allowing up to two years to move to another system.

There's an opportunity now for you to transition to Gainwell Electronic Data Interchange (EDI) as a Service. Our EDI system not only supports the HIPAA standard's requirements but will deliver greater return on investment and enhanced adaptability than your current solutions. It streamlines updates in a changing environment by supporting multiple standards — such as the current 5010 and future X12 versions — in the same platform with a single instance. There's no need to duplicate platforms to support diverse standards.

Our solution's alignment with HIPAA standards for interactions among trading partners, including health providers and health plans, is critical, as penalties have begun to be applied for non-compliance. We also support T-MSIS, enabling state data to be loaded into standard Common Solution tables, then unloaded, edited and output in the CMS-required format.

We perform comparative analysis on the X12 TR3 guides to provide you with early guidance on potential high-impact changes, as a no-cost upgrade.

## Focus on EDI requirements

In the many years that have passed since the first EDI standards were mandated, EDI vendors have focused on product differentiation. Initially, this was based on the ability to



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**EDI as a Service offers an important alternative to current systems and methods states use to manage Medicaid interoperability services. Our public cloud-based, EDI SaaS system not only supports new HIPAA standard requirements but will improve efficiency, business continuity and customer service while reducing client spend.**

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process all the mandated transactions, then on the ability to provide both real-time and batch functionality. There also was some differentiation around the level of upgrade readiness for 5010 when it came out and the mandated CAQH Core Phase I, II and III requirements.

We built our solution to be focused exclusively on providing EDI functionality rather than tacking on unnecessary add-on features that can introduce costs and complications. It is a public cloud-based offering aimed at improving efficiency, business continuity and customer service while reducing client spend.

## Cloud ecosystem

With EDI as a Service, trading partners do not need to buy and configure on-premises hardware and software. The routine refresh associated with on-premises solutions is eliminated, thus reducing the ongoing cost to support and maintain these legacy EDI platforms. The SaaS solution also has built-in failover redundancy, resiliency and full disaster recovery. Scalability is virtually unlimited.

In our multi-tenant environment, the overall costs of processing continue to decrease as numbers grow. Improvements and innovation that may be undertaken for a single tenant are made available to all, and maintenance tasks and costs are reduced as changes and updates to the common components are done once for all accounts.

As part of our full-service implementation model, we establish documentation configuration requirements and do the configuration work in the application. We perform:

- Desired HIPAA compliance edit customization
- Standard and custom data transformation mapping
- Business edit validation rules
- Trading partner setup and maintenance

Our solution lives in a secure cloud ecosystem to protect data and to maintain compliance. That security is assured by our SaaS and security services teams that are experts at all levels of security and compliance operations and monitoring. Comprehensive security services include virus and vulnerability scans and penetration testing.

Assurance that systems resources are performing at the highest levels is enabled by our automated monitoring alerts for server CPU usage, memory consumption, I/O, network and disk usage. Additional functions include alerts for issues related to network connections, Linux servers, databases, URLs and applications. Audit trail, application monitoring and endpoint protection functions are also supported.

**Contact us at [info@gainwelltechnologies.com](mailto:info@gainwelltechnologies.com)**

Gainwell Technologies is the leading provider of technology solutions that are vital to the administration and operations of health and human services programs. With 50 years' proven experience, a reputation for service excellence and unparalleled industry expertise, we offer clients scalable and flexible solutions for their most complex challenges. These capabilities make Gainwell a trusted partner for organizations seeking reliability, innovation and transformational outcomes. Learn more at [gainwelltechnologies.com](http://gainwelltechnologies.com).

