Simplify provider participation

Provider Service

Comprehensive service for seamless, automated Medicaid provider management

Medicaid programs need to efficiently fulfill provider enrollment and screening requirements necessary to meet CMS mandates and ensure program integrity.

The Gainwell Provider Service makes it easier for providers to participate in your Medicaid program. It is an essential component of our Medicaid Management Solutions, a wide-ranging set of services for healthcare interoperability that combines automation, standardization and process maturity to support all aspects of Medicaid.

Advanced functionality in our Provider Service module helps you seamlessly handle provider enrollments and screening, accurately identify providers in health plan networks and efficiently manage associated provider data. The solution increases maturity, efficiency and accuracy in provider processing, and provides the modularity and technology you need to deliver high-quality and timely Medicaid services.

We offer a cloud-based platform and a SaaS approach to help you manage provider information — from initial enrollment through the final termination letter. Our flexible healthcare services solution is based on COTS software aligned with industry standards. Our Provider Service tools support providers' participation in fee-for-service and in other programs, including enrollment with MCOs.

Dynamic and powerful service modules

Gainwell's four Provider Service modules can be implemented individually or linked as part of our Medicaid Management Solution for healthcare interoperability.

The solution includes federally required provider enrollment processes, so you can use the modules to upgrade and componentize your current provider network management and contracting capabilities.

Our Provider Service offers an important alternative to current systems and methods states use to manage Medicaid services. The solution provides the modularity required by federal Medicaid mandates — it unites automation, standardization and process maturity into easy-to-use modules that are always available and always current.

Benefits

- Reduce costs through automation and improved efficiency
- Increase ease of use and data accuracy
- Improve modularity and interoperability
- Attain greater investigative capabilities
- Meet federal CMS requirements

#1
Provider of Medicaid Services

2.4M
Providers engaged daily

~48M
Medicaid members covered

gainwell

Gainwell is a leader in providing states and their Medicaid beneficiaries with advanced technology that facilitates cost savings while delivering performance efficiencies and helping to enable better outcomes.

- The Provider Enrollment module guides providers through the enrollment process using a dynamic Enrollment Wizard, a user-friendly tool that orchestrates smart data entry. The wizard leverages built-in data lists and data validation services to increase accuracy and minimize errors — and only asks for relevant and necessary data. The module automates revalidation. A built-in configurable workflow and business-rules engine reduce your reliance on IT staff. A letter correspondence tool manages provider communication. Providers can choose menu options to easily perform enrollment activities and check the status of applications.

- The Provider Screening module is specifically designed to address CMS provider qualification requirements, including enrollment business rules. Built-in automation reduces your costs and expands stakeholders' ability to identify exceptions in the screening process by referencing an extensive catalog of state and Federal resources. Provider Screening enables you to easily and accurately identify appropriate providers who can offer care to beneficiaries. Both the Provider Enrollment Module and the Provider Screening Module deliver increased efficiency and greater investigative power to your healthcare enterprise. You save money, boost data accuracy and offer better service to both your member and provider populations.

- The Provider Management module is a COTS product aligned with MITA. The module includes a wealth of new features we designed to help you accurately and efficiently manage provider enrollment, relations and contracting. We upgraded traditional batch-scheduled paper reports to online reporting that is available on demand and enhanced with automated flags and queries for follow up. New workflow processes interface between management and screening modules to streamline and automate monthly provider screenings. The module facilitates compliance with federal regulations for provider screenings and regularly incorporates CMS changes as part of our continuous improvement of our Medicaid Management Solutions.

- The Provider Portal module links the provider modules together and allows you to tailor your system's look to meet your specific needs. Your administrative staff can configure menu items and turn them on or off, facilitating a fast turnaround on changes. The portal's user-friendly design includes an intuitive, context-sensitive help bar for quick, relevant assistance.

Contact us at
info@gainwelltechnologies.com

About Gainwell Technologies
Gainwell is the leading provider of technology solutions that are vital to the administration and operations of health and human services programs. Gainwell is a new company with over 50 years of proven experience, a reputation for service excellence and unparalleled industry expertise. Gainwell offers clients scalable and flexible solutions for their most complex challenges. These capabilities make Gainwell a trusted partner for organizations seeking reliability, innovation and transformational outcomes. Learn more about Gainwell at **gainwelltechnologies.com**.

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