gainwell

Reduce costs, gain efficiencies with self-service tools

Healthcare Portals

Health portals for members, providers and MCOs

In times of soaring healthcare costs, your agency is challenged to reduce spending while meeting the demand for an increasing range of healthcare services. The need for greater accountability, privacy, security, and collaboration among constituents and payers also calls for improved levels of communication and interaction.

The Gainwell Healthcare Portals Solution offers three self-service capabilities for Medicaid agencies to maximize efficiencies for members, providers and MCOs. They will help your agency increase the range of healthcare services without introducing technology complexities that raise the costs of solution implementation and maintenance. Our portals support changes to policies and workflows without your organization incurring new development costs.

You'll find that they are the answer to enhancing interactions among all your constituents – members, providers and MCOs – in secure, private and collaborative environments. The portals consume information from multiple back-end systems and present relevant data to all parties in a web-based, unified and personalized view with feature-rich functionality.

Agencies can adopt one or more modules depending on their overall needs. All modules are built on the Microsoft® .NET platform, a framework with extensive tools for creating distributed web services, making information available anytime and on any device. Since all modules share the same technology, you'll save money when you implement other portals from the suite.

The Gainwell portals are:

- **Member Portal:** Provides Medicaid enrollees with access to their health profiles, benefit details and self-assessment tools for personal wellness options

- **Provider Portal:** Coordinates member care and administration from the provider's office

- **MCO Portal:** Allows MCO administrators to oversee their managed care plans

Benefits

- Provide self-service to members, providers, MCOs
- Present unified data to all parties
- Enable seamless portal integration

#1
Provider of Medicaid services

~48M
Medicaid beneficiaries covered

Gainwell is a leader in providing states and their Medicaid beneficiaries with advanced technology that facilitates cost savings while delivering performance efficiencies and enabling better outcomes.

The portals provide:

- Improved and increased access to member information for providers and MCOs

- Decreased turnaround times for Medicaid requests, eligibility, claim adjudication and more

- Increased efficiencies for provider processes and faster treatment response for members

- Reduced costs for customer service; support for plans takes place through portal interactions

- Lowered maintenance costs

- Access to extensive technical expertise

- Shared investments in ongoing portal development; rolling out new functions to your communities; and securing the established product cost

- More personalization and seamless integration between applications that support service-oriented architecture (SOA) through web services using a .NET platform

Transformational Results

Gainwell Healthcare Portal Solutions help you achieve greater maturity in your technology infrastructure and processes.

Your agency can reach its key service goals by presenting electronic health record information through the portal, bringing a complete member health profile to providers, MCOs and of course the members themselves. Consolidated health information eliminates potential redundant treatment costs and delivers meaningful health information to providers.

Contact us at
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About Gainwell Technologies

Gainwell is the leading provider of technology solutions that are vital to the administration and operations of health and human services programs. Gainwell is a new company with over 50 years of proven experience, a reputation for service excellence and unparalleled industry expertise. Gainwell offers clients scalable and flexible solutions for their most complex challenges. These capabilities make Gainwell a trusted partner for organizations seeking reliability, innovation and transformational outcomes. Learn more about Gainwell at **gainwelltechnologies.com**.